

Privacy Policy for Personal Information

Enhall Inc. (hereinafter referred to as “the Company”) is committed to protecting the personal information of individuals and handling it in accordance with the Personal Information Protection Act (PIPA) of Japan. This Privacy Policy outlines how the Company collects, uses, and manages personal information.

1. Collection of Personal Information

The Company may collect personal information from individuals for the following purposes:

- To provide services and products offered by the Company.
- To manage event registrations, such as participant names, addresses, email addresses, phone numbers, and other necessary information.
- To respond to inquiries and provide customer support.

The Company will collect only the necessary personal information for the purposes described above, and such information will be provided voluntarily by the individual except for the minimum necessary items.

2. Use of Personal Information

The Company will use personal information only for the following purposes:

- To provide services to individuals.
- To communicate and respond to inquiries.
- To manage customer relationships, including sending information about services, products, and events.
- To fulfill legal and regulatory obligations.

3. Provision of Personal Information to Third Parties

The Company will not provide personal information to third parties without the prior consent of the individual, except in the following cases:

- When required by law or regulation.
- When necessary to protect the life, body, or property of an individual and obtaining consent is difficult.
- When outsourcing part of the operations, such as to shipping and accommodation service providers, where personal information is shared for the purpose of service provision.

4. Management of Personal Information

The Company will manage personal information appropriately and implement necessary security measures to prevent unauthorized access, loss, destruction, falsification, or leakage of personal information.

The Company has appointed a personal information protection officer responsible for managing the protection and handling of personal information.

5. Retention of Personal Information

Personal information will be retained for the period necessary to fulfill the purposes described in this policy, or as required by law. Once this period has expired, personal information will be securely erased or disposed of.

6. Rights of Individuals

Individuals have the following rights regarding their personal information:

- The right to access their personal information.
- The right to request corrections to any inaccuracies in their personal information.
- The right to request the deletion of their personal information.
- The right to request restrictions on the use of their personal information.
- The right to object to the use of their personal information for specific purposes.

If individuals wish to exercise these rights, they can contact the Company, and the Company will respond appropriately after confirming the identity of the individual.

7. International Transfers of Personal Information

The Company may transfer personal information to servers or service providers outside Japan. In such cases, the Company will ensure that appropriate measures are in place to protect personal information in accordance with applicable laws.

8. Amendments to this Privacy Policy

The Company may amend this Privacy Policy from time to time in response to changes in laws or business practices. Any updates will be posted on the Company's website, and individuals are encouraged to review the policy periodically.

9. Contact Information

For inquiries regarding this Privacy Policy or the handling of personal information, please contact:

Personal Information Protection Officer

Enhal Inc.

1-8-9 Uchikanda, Chiyoda-ku, Tokyo 101-0047, Japan

Phone: +81-3-4285-3385